

LEVEL 5 – UNDERGRADUATE HIGHER DIPLOMA IN FACILITIES MANAGEMENT (60ECTS)

Learning outcomes

The learner will be able to:

- a) Plan effective security strategies depending on the function of the facility as well as its potential threats
- b) Practice effective time and resource management to ensure the best resources are used in a timely manner to ensure customer satisfaction
- c) Assess how the implementation of good governance through risk management can lead to added value for the organisation
- d) Practice effective tracking of data such as maintenance, costs, energy, use, audits, response times and occupancy level
- e) Apply corporate social responsibility within facilities management
- f) Practice effective waste segregation and management systems within facilities
- g) Report and discuss knowledge in relation to climate change and energy management
- h) Plan for space allocation effectively focusing on space efficiency, environmental impact, access/exit routes, use of resources, costs, time and other factors
- i) Work safely and handle equipment in a safe manner
- j) Identify various techniques for enhancing the performance of a building
- k) Differentiate between different types of costs, such as total costs, capital costs, fixed costs, variable costs and recurring costs
- l) Practice effective critical thinking and problem solving techniques
- m) Use various types of decision making techniques relevant for construction law
- n) Use knowledge gained on different types of materials and buildings to work effectively in facilities management
- o) Practice effective maintenance management techniques and create effective maintenance management strategy
- p) Demonstrate understanding and ability to carry out basic building surveying techniques
- q) Implement research study whilst also justifying chosen research methodologies, outlining possible barriers, and issues which one might come across when carrying out research